

# Dalton Szabo

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Objective: Obtain a position that will give me the opportunity to apply my previous work experience

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## Highlights of Qualifications

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- Committed to providing customers with outstanding service
- Positive and professional attitude; polite and respectful with a strong work ethic
- Demonstrated ability to work independently and as part of a team
- Established good work record, punctual and dedicated employee
- Able to lift, carry, bend, stand, and walk for extended periods of time
- Flexible with work schedule; prepared to work days, evenings, weekends and holidays

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## Employment History

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<b>Grocery Associate</b> Giant Tiger	April 2023 to present Welland, On
<b>Cart Care Associate</b> Canadian Tire	April to July 2022 Prince George, B.C
<b>Courtesy Clerk</b> Metro	August 2015 to April 2022 Newmarket, ON
<b>Catering Staff Member</b> O'Malley's Catering	August 2015 to March 2020 Steven CT Newmarket, ON

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## Relevant Experience and Skills

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### Customer Service

- Demonstrated ability to interact with customers in a positive and professional manner
- Responded to and handled customer inquiries; showed customers where products were located within the store; obtained articles for customers from shelves or stockroom
- Promptly responded to request from cashiers for price checks
- Assisted customers with their carry our purchases to their vehicles
- Supervised the return or exchange of unwanted items back proper departments
- Worked independently and as part of a team to ensure all shoppers enjoyed a positive shopping experience

### Organization

- Ensured store shelves were well stocked and neatly arranged
- Removed expired food items and damaged goods
- Familiar with stock rotation procedures and front facing
- Assisted with bringing stock to the floor ; ensured signage and pricing was accurate
- Set up and organized attractive store displays and maintained appropriate level of stock
- Cleaned shelves by carefully removing all food items and wiping down shelving units
- Worked as part of a team to maintain a neat and organized stockroom
- Received and stored incoming product in correct location

## Health and Safety

- High standard for store cleanliness, and strong attention to details
- Maintained public washrooms, followed proper cleaning and safety procedures
- Swept aisles, dusted displays racks and perform other general cleaning duties
- Maintained a clean, safe and well organized store front
- Ensured there was no debris or water on the floor to avoid slips, trips and falls
- Followed employers health and safety rules and regulations
- Ensured the store entrances were well maintained and customers had easy access
- Picked up debris in the parking lot to ensure shoppers viewed a well- kept store
- Collected shopping carts from parking lot, cart corrals, and store perimeter
- Promoted safety by utilizing proper personal protective equipment ( reflective vest- for visibility, steel toed footwear )

## Catering /Teamwork Skills

- Worked independently and as part of a team to set up serving stations, and buffets with clean crisp linens, napkins, appropriate dishes, glass & flatware at the start of each shift
- Served food at various stations on the buffet line to guests; ensured food items were frequently replenished, worked to maintain a clean and well organized buffet
- Prepared salads, portioned and plated food, delivered food orders to tables as required
- Filled water glasses; served hot beverages; attended to the needs of guests with dietary restrictions, attended to the needs of guests as required to ensure quality service
- Carried and served large trays of appetizers at various social events and functions
- Maintained employers standards for cleanliness and sanitation during each shift
- Worked as part of team to quickly and efficiently clean venues after each event
- Loaded and unloaded the catering truck with required supplies for events and as part of clean up after each event

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## Education and Certificates

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| ● <b>Accounting/Hotel Management</b><br>George Brown College             | 2014 - 2015<br>Toronto, ON   |
| ● <b>Ontario Secondary Graduation Diploma</b><br>Huron Heights Secondary | 2009 - 2014<br>Newmarket, ON |
| ● <b>Ontario Food Handler certification</b><br>Ministry of Health        | August 2024<br>Online        |

References available upon request