

GRACE AGAWA

Kitchener, ON N2P2N5
7052579438 - grace17.agawa@gmail.com

SUMMARY

As a young adult I understand the value of working hard and take pride in maintaining the same employer for the past 3 years. I enjoy working as a team member, being an active listener, working with my hands, while meeting deadlines and producing quality work. As my journey in life continues I look forward to advancing my skills and becoming a professional trades woman.

SKILLS

- Decision-making
- Goal setting and achievement
- Multitasking
- Flexibility
- Strong work ethic
- Attention to detail
- Cleaning and sanitation
- Problem-solving abilities
- Reliability
- Professionalism
- Teamwork
- Customer service

WORK EXPERIENCE

05/2022 to 06/2025

Rink Attendant

City Of Sault Ste. Marie – Sault Ste. Marie, ON

- Assisted in the training of new rink attendants, passing on valuable knowledge and best practices to ensure consistent high-quality service.
- Maintained a clean and organized rink environment for optimal customer experience.
- Conducted basic maintenance tasks to keep the ice surface in optimal condition for skaters of all levels.
- Enhanced customer satisfaction by efficiently addressing and resolving rink-related concerns and issues.
- Monitored guests and enforced rules, maintaining safety for visitors and staff.

02/2024 to 08/2024

Heavy Duty Mechanic Apprentice

Integrity Heavy Repair – Sault Ste. Marie, ON

- Increased shop safety standards through diligent adherence to safety protocols and proper use of personal protective equipment.
- Supported cost-effective repairs by accurately estimating time and materials needed for each job, minimizing waste.
- Preserved valuable company resources by properly maintaining tools, shop equipment, and vehicles according to established guidelines.
- Expanded knowledge base through continuous learning opportunities, such as workshops and training sessions provided by supervisors or manufacturers.
- Enhanced team productivity by collaborating with senior mechanics to complete complex repairs in a timely manner.
- Developed technical skills by assisting in the repair of various types of heavy-duty equipment, including engines, hydraulic systems, and electrical components.
- Enhanced overall shop performance by taking on additional responsibilities, such as parts inventory or quality control tasks, when necessary.
- Demonstrated problem-solving abilities while troubleshooting complex mechanical issues under guidance from experienced mechanics.
- Selected hand tools, power tools and precision measuring instruments according to task requirements.
- Changed oils, inspecting brakes and replace filters to perform preventive maintenance services on heavy equipment.
- Collaborated with team of technicians to complete projects and meet deadlines.

EDUCATION

Expected in 04/2026

Certificate: Industrial Millwright

Conestoga College Institute of Technology And Advanced Learning - Kitchener

The curriculum will provide a foundation for direct entry into a millwright apprenticeship, with possible exemptions from Level 1 and Level 2 training.

- Schulich Builders Scholarship , 2025-2026 from Schulich Builders

06/2025

High School Diploma

St Marys College - Sault Ste. Marie, ON

- Ontario Secondary School Diploma
- Heavy Duty Mechanic Apprentice, Integrity Heavy Repair, Completed 2024
- Completed College-level Coursework: Level 1 Heavy Duty Equipment Apprenticeship, Sault College
- Honour Roll, 2022-2023, 2023-2024 school years
- Ontario Concrete Trade Award, 2025 from Ontario Concrete

CERTIFICATIONS

- Forklift Operation Training - March 2023
- Aerial Platforms Training - April 2023
- G2 Drivers License - clean driving abstract