

# William Moreau

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## EXPERIENCE

### **Elmwood Fine Custom Cabinetry, St. Catharines**

#### — *CNC Machine Operator*

August 2022 to Present

- Creating and editing drilling programs
- Lifting heavy pieces of wood, repetitively for long periods of time
- Reading and interpreting blueprints/ auto cad drawings
- General machine cleaning and maintenance
- Replacing drill bits and saws

### **Peninsula Traffic, Niagara Region**

#### — *Traffic Control Person*

June 2022 - July 2022

- Setting up traffic signs
- Creating traffic control plans
- Directing Traffic
- Creating and submitting bills of service

### **LCBO, St. Catharines**

#### — *Customer Service Representative / Key Holder*

September 2021 - June 2022

- Answering questions and locating products for customers
- Operating POS and cash handling
- Merchandising product, following detailed instructions for display
- Loading and unloading trucks
- Refusing service to customers who are unfit for alcohol purchase
- Operating electric pump truck and pallet stacker
- Delegating duties to other workers while leading the shift

### **Coca-Cola Canada Bottling Limited, Niagara**

#### — *Merchandiser*

July 2021 - September 2021

- Maintain and replenish products in store racks, shelves, displays, and coolers by transporting product between backroom/storage room to front-of-store with manual or powered equipment (pallet jack, hand-truck)
- Build, change or remove product displays while adhering to company standards; maintaining product signage; cleaning product space and securing damaged or defective product

## **RELATABLE SKILLS & ATTRIBUTES**

Keen eye for detail.

Microsoft and data entry proficient.

Comfortable Speaking and delegating to others.

Able to enforce rules and speak to the importance of them in a coherent fashion.

Constantly striving to gain knowledge and exceed my own goals.

- Repetitively lift, carry and position product (weight up to 50lbs) above shoulder height without assistance
- Consistent kneeling, squatting and reaching over head
- Driving to multiple stores per day

**Accenture, St. Catharines**

— *Social Media Customer Service*

May 2021 - June 2021

- Assisting clients with marketing advice
- Technical support
- Use of all Microsoft Office tools
- Use of marketing tools

**Russell Security, LCBO, Niagara Region**

— *Retail Security Guard and Mobile Response Guard*

October 2019 - May 2021

Retail Security Guard:

- Monitoring CCTV
- Patrolling the store
- Deter and detect threats of theft
- Recovering stolen products
- Reporting theft to police and providing surveillance footage
- Training new employees on policies and protocol

Mobile Response Guard:

- Training all guards on COVID-19 emergency measures
- Driving to multiple Stores per day
- Training sub-contract guards daily
- Assisting all guards with issues involving customer safety
- Completing Daily Occurrence Reports

**EDUCATION**

**Niagara College Canada, Welland, ON — *Police Foundations***

Fall 2011 - Spring 2013